

WATER SYSTEM RATES AND RATE STRUCTURES WORKSHOPS

Workshops are presented by California Rural Water Association in partnership with the Inyo-Mono IRWMP

Tuesday, January 7, 2014

Forest Service Supervisors Office
Main Conference Room
351 Pacu Lane, **Bishop**

Registration: 12:00 - 12:15 pm

Class: 12:15 - 4:15 pm

Wednesday, January 8, 2014

Suite Z - Town Council Chambers
Minaret Village Shopping Center
437 Old Mammoth Rd, **Mammoth Lakes**

Registration: 8:00 - 8:15 am

Class: 8:15 am - 12:30 pm



Session Description:

The development of, change, or increase in rates or structures is probably one of the most difficult decisions that a utility manager and/or board will make. An increase in utility rates is inevitable in today's economy.

- When do you make an increase in rates? Where do you make the increases?
- How do you raise rates? And how do you do it with a minimal amount of pain to your customers?

The answers to these questions are simplistic in nature but can be very complicated to implement. This course is designed to answer these questions as well as give you the tools to help you and your board implement these tough changes.

These FREE workshops are beneficial for Water Operators and Managers of Private, Public, and Tribal Systems.

Certified Water Operators can receive - 4 CDPH Water Contact Hours

Circle which session(s) you will attend: Jan. 7: 12:00pm to 4:15pm / Jan. 8: 8:00am to 12:30pm

Attendee(s) Name(s) _____

System or Company Name: _____

System or Company Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ FAX: _____ Email: _____

These are free classes. We will not send a registration confirmation but will contact you if the class is full and put you on a waiting list. If you register and cannot attend, please call (800) 833-0322 to cancel. Please let us know if any registrant requires accommodations for disabilities. For more information on CRWA classes, please visit our website: www.calruralwater.org.

TO REGISTER: Fax this form to (916) 553-4904 or email to mcochran@calruralwater.org
or mail to California Rural Water Association, 4131 Northgate Blvd., Sacramento, CA 95834.